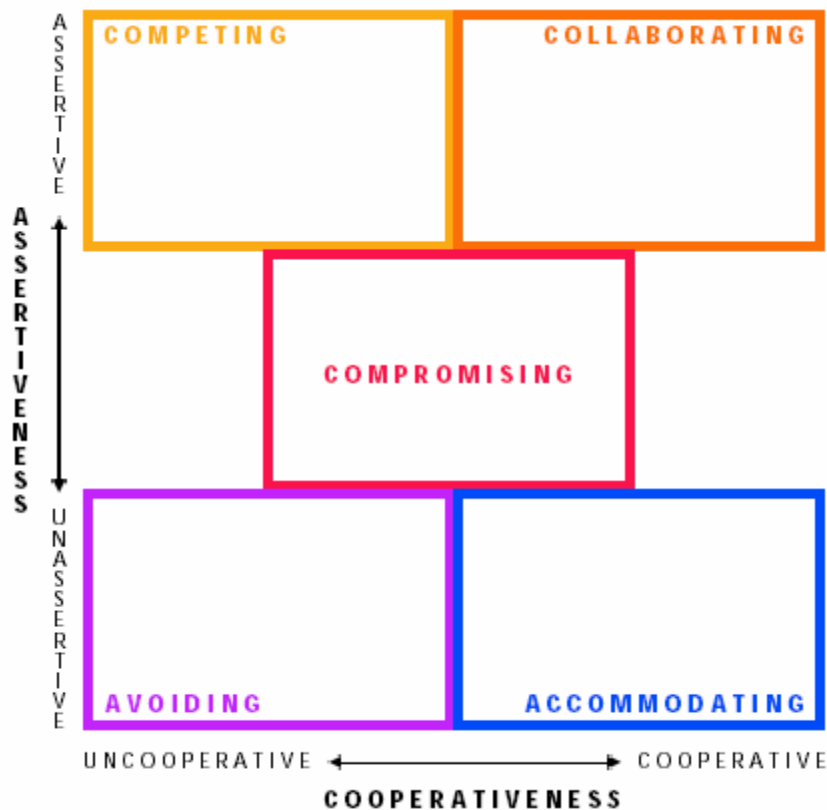


## Thomas-Kilmann Conflict Mode Instrument (TKI)

The *Thomas-Kilmann Conflict Mode Instrument* (TKI) is the world's best-selling instrument for understanding how different conflict-handling styles affect personal and group dynamics and for learning how to select the most appropriate style for a given situation. Easy to administer, with just 30 carefully chosen items, the self-scorable TKI assessment is a key tool for managers, team leaders, and human resource experts to safely open a productive dialogue about conflict. This workshop will dramatically demonstrate how to use the different conflict-handling styles to effectively deal with clashes between co-workers, communication breakdowns, and power struggles.



Get to the heart of what it takes to transform workplace conflicts into opportunities for innovation, promote a deeper appreciation of diversity, and improve productivity and job satisfaction with the TKI assessment and its practical approach to opening up channels of communication and building collaboration at work.



Contact us now to schedule a keynote, workshop, or training class.