

# Performance Consulting

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Communication Concepts ●●● Connecting People

## ***What's your CRM Type? Cockpit clashes and clicks!***

General aviation pilot, Rita Murray, delivers an exciting and thought-provoking workshop using the Myers Briggs Type Indicator (MBTI®) to provide an accurate picture of a pilot's personality type, especially as it impact Crew Resource Management (CRM). There are no "good" or "bad" CRM types. Each has a unique contribution to make. We guarantee you will learn something new about yourself and others and be recharged mentally, and emotionally.

### Workshop Preparation:

- Participants access the MBTI® on the Internet prior to the workshop
- Receive comprehensive personalized results on the day of the workshop

### During the workshop you will:

- Develop improved self-awareness
- Use tools to minimize interpersonal conflict and enhance teambuilding skills
- Focus on CRM statistics
- List the factors most important in CRM personnel retention effectiveness
- Use the dynamics of Temperament theory to discuss CRM team dynamics
- Review CRM managerial assessment of success
- Discern CRM social climates
- Highlight CRM success factors



### **Format**

Interactive  
Motivational  
Information-packed  
Experiential  
Multi-media

### **Delivery Options**

Keynote  
Half-day workshop  
Full-day workshop

### **Contact**

(405) 447-2977  
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*"Pilots are a unique breed who **must** understand the dynamics of their own and others' personality types to survive and thrive in the cockpit and in their personal lives." Rita M. Murray*